

LED Error Messages

ERROR CODE MESSAGES	POWER LED	LIGHT LED	TEMP LED	FILTER LED
Light Source Ready	ON	OFF	OFF	OFF
Start	Flashing	OFF	OFF	OFF
Cooling	Flashing	OFF	OFF	OFF
Over Temperature T1	OFF	1 blinks	ON	OFF
Over Temperature T2	OFF	2 blinks	ON	OFF
Over Temperature T3	OFF	3 blinks	ON	OFF
Over Temperature T4	OFF	4 blinks	ON	OFF
Over Temperature T5	OFF	5 blinks	ON	OFF
Thermal Break Sensor error	4 blinks	OFF	OFF	OFF
FAN1 error	6 blinks	1 blinks	OFF	OFF
FAN2 error	6 blinks	2 blinks	OFF	OFF
FAN3 error	6 blinks	3 blinks	OFF	OFF
FAN4 error	6 blinks	4 blinks	OFF	OFF
FAN5 error	6 blinks	5 blinks	OFF	OFF
FAN6 error	6 blinks	6 blinks	OFF	OFF
FAN7 error	6 blinks	7 blinks	OFF	OFF
FAN8 error	6 blinks	8 blinks	OFF	OFF
FAN9 error	6 blinks	9 blinks	OFF	OFF
1W MCU detects scaler stops working	2 blinks	OFF	OFF	OFF
Case Open	7 blinks	OFF	OFF	OFF
Lens Open	7 blinks	1 blinks	OFF	OFF
DMD error	8 blinks	OFF	OFF	OFF
Color wheel error	9 blinks	1 blinks	OFF	OFF
Phosphor wheel error	9 blinks	OFF	OFF	OFF
Air Filter replace warning	ON	OFF	OFF	ON
G794 error	4 blinks	1 blinks	OFF	OFF
Laser Driver board Color wheel speed too low	4 blinks	2 blinks	OFF	OFF
Laser Driver board Phosphor wheel speed too low	4 blinks	3 blinks	OFF	OFF
Laser Driver board 54V error	4 blinks	4 blinks	OFF	OFF
Laser Driver board over temp	4 blinks	5 blinks	OFF	OFF
Laser Driver board SCI error	4 blinks	6 blinks	OFF	OFF

In the event of an error, please disconnect the AC power cord and wait for one (1) minute before restarting the projector. If the Power or Light source LEDs are still blinking or the Over Temp LED is lit, contact your service center.

Image Problems

Problem: No image appears on the screen

1. Verify the settings on your notebook or desktop PC.
2. Turn off all equipment and power up again in the correct order.

Problem: The image is blurred

1. Adjust the **Focus** on the projector.
2. Press the **Auto** button on the remote control or projector.
3. Ensure the projector-to-screen distance is within the specified range.
4. Check that the projector lens is clean.

Problem: The image is wider at the top or bottom (trapezoid effect)

1. Position the projector so it is as perpendicular to the screen as possible.
2. Use the **Keystone** button on the remote control or projector to correct the problem.

Problem: The image is reversed

1. Check the Projection setting on the Settings 1 menu of the OSD.

Problem: The image is streaked

1. Set the **Frequency** and **Tracking** settings on the **Image->Computer** menu of the OSD to the default settings.
2. To ensure the problem is not caused by a connected PC's video card, connect to another computer.

Problem: The image is flat with no contrast

Adjust the **Contrast** setting on the **Image** menu of the OSD.

Problem: The color of the projected image does not match the source image.

Adjust the **Color Temperature** and **Gamma** settings on the **Image->Advanced** menu of the OSD.

Light Source Problems

Problem: There is no light from the projector

1. Check that the power cable is securely connected.
2. Ensure the power source is good by testing with another electrical device.
3. Restart the projector in the correct order and check that the Power LED is on.

Remote Control Problems

Problem: The projector does not respond to the remote control

1. Direct the remote control towards remote sensor on the projector.
2. Ensure the path between remote and sensor is not obstructed.
3. Turn off any fluorescent lights in the room.
4. Check the battery polarity.
5. Replace the batteries.
6. Turn off other Infrared-enabled devices in the vicinity.
7. Have the remote control serviced.

Audio Problems

Problem: There is no sound

1. Adjust the volume on the remote control.
2. Adjust the volume of the audio source.
3. Check the audio cable connection.
4. Test the source audio output with other speakers.
5. Have the projector serviced.

Problem: The sound is distorted

1. Check the audio cable connection.
2. Test the source audio output with other speakers.
3. Have the projector serviced.

Having the Projector Serviced

If you are unable to solve the problem, you should have the projector serviced. Pack the projector in the original carton. Include a description of the problem and a checklist of the steps you took when trying to fix the problem: The information may be useful to service personnel. For servicing, return the projector to the place you purchased it.